

HOTEL ROYAL HIGHNESS

G.N.B ROAD, TINSUKIA , ASSAM . M # :- +91-9706057266

Feedback Form

Please TICK (✓) to choose the appropriate option

1	How would you rate our services for?	Excellent	Good	Fair	Poor
1.a	Front Office				
1.b	Rooms				
1.c	Restaurants				
1.d	Banquets				
1.e	Telephone Operator				
1.f	Security				
2	How would you rate employees in terms of?				
2.a	Friendliness				
2.b	Grooming				
2.c	Efficiency				
2.d	Communication				
2.e	Willingness to serve				
2.f	Proactive behavior				
3	Any particular employee you would like to praise?				
4	Is this your first visit?	Yes		No	
5	Would you come to our hotel again?	Yes		No	
6	Would you recommend our hotel to others?	Yes		No	
7	If no, WHY?				
8	Any recommendation / suggestion you have to improve our hotel services?				